



## Mertkan YANIK

Address : Kartal / ISTANBUL  
Mobile : +90 (538) 396 80 86  
E-mail : [yanik.mertkan@gmail.com](mailto:yanik.mertkan@gmail.com)

### PERSONAL INFORMATION

---

Nationality : T.C.  
Place of Birth : Istanbul  
Date of Birth : July 3, 1993  
Marital Status : Single  
Military Status : Completed  
Driver License : Class B (2014)  
LinkedIn : <https://www.linkedin.com/in/mertkanyanik/>

### JOB EXPERIENCE

---

06.2020

**ASEE – Payten Inc.**  
Information Technologies Engineer

- Microsoft Windows Server management (2016,2019,2022)
- Exchange Server 2016 & 2019 management
- Active Directory management
- Virtualization management (VMware)
- Veritas Enterprise Vault mail archiving management
- Office 365 management
- Manage Engine Endpoint Central and MDM management
- Delinea PAM solution management (Delinea)
- Backup solution management (Veeam Backup and Replication)
- QNAP and NetApp storage management
- Symantec Endpoint Protection, CyberArk, Ivanti, Netwrix, Zabbix Monitoring management
- Atlassian Jira-Confluence-Crowd-Bitbucket administration
- Fortimail and Fortisandbox management
- Proactively coordinating with various suppliers and vendors to evaluate software and hardware as required.
- Participation in developing and deploying company internal projects
- Preparing detailed technical documentation for each location
- Providing advice, guidance, expertise and assistance in the system project decision making process and in the development of system proposals and strategies.
- Proactively coordinating with various suppliers and vendors to evaluate software and hardware as required.
- Resolving major incidents, issues advanced troubleshooting

02.2019 – 06.2020

**İşbank - Business Centers Management and Operation Inc.**  
System and Network Specialist

- *Microsoft Windows Server management 2008/2012/2016*
- *Virtualization management (VMware)*
- *File Server, DNS Server, DHCP Server management*
- *Exchange Server 2016 management*
- *Enterprise Vault mail archiving management*
- *Active Directory management*
- *Veeam Backup and Replication configuration and backup management*
- *Trend Micro Endpoint Security management*
- *WSUS management*
- *Fortigate firewall management*
- *Forcepoint DLP and Boldon James Classification configuration and web panel management*
- *ISO27001 Information security and KVKK/GDPR processes tracking, reporting and certification process.*
- *Cisco / HP switch configuration. LAN/WAN/WLAN configurations, L3 Switch configuration*
- *Inventory tracking, reporting, device and hardware supply and support (disc, motherboard, storage)*

04.2018 - 01.2019

**Arpacioğlu Group Inc.**  
System and Network Specialist

- *Microsoft Windows Server management (2008,2012R2,2016)*
- *Virtualization management (Hyper-V)*
- *ERP management*
- *WMS Project and Implementation*
- *Firewall installation and management*
- *Backup solution management*
- *Synology file servers management*
- *LAN/WAN/WLAN management*
- *Mobile device management*
- *Exchange 2016 management*
- *Proactively coordinating with various suppliers and vendors to evaluate software and hardware as required.*
- *Participation in developing and deploying company internal projects*
- *Preparing detailed technical documentation for each location*
- *Providing advice, guidance, expertise and assistance in the system project decision making process and in the development of system proposals and strategies.*
- *Proactively coordinating with various suppliers and vendors to evaluate software and hardware as required.*
- *Systems sizing, planning, technical coordination and launching for many remote location*
- *Resolving major incidents, issues advanced troubleshooting*
- *Provide users with an exceptional standard of IT support to solve problems across Windows applications, systems and platforms - by phone or email, or face-to-face.*
- *Responsible for collecting and analyzing all types of IT related requests from end user*

10.2017- 03.2018 **Bahçeşehir University - Wissen Akademie**  
System and Network Specialist  
(together with system and network specialist training)

- *Virtualization with Hyper-V, VMware*
- *AD/DC on Windows Server 2008/2012R2/2016*
- *Exchange Server 2010/2013/2016 management*
- *Server migration operations-*
- *Veeam Backup & Replication management*
- *IIS Web Server management*
- *FTP server and RRAS applications, configurations*
- *DNS server and DHCP server configurations*
- *Switch & Router Configuration, VLAN management*
- *Network LB management*

08.2015- 08.2016 **3T Information Technology**  
Technical Support Specialist

- *Windows Server installation and configuration*
- *Database configuration and management. Troubleshooting for minor problems*

#### EDUCATIONAL INFORMATION

---

09.2011- 02.2017 **YILDIZ TECHNICAL UNIVERSITY**  
*Faculty of Arts and Sciences*  
*Department of Physics*

2007- 2011 **GURLEK NAKIPOGLU ANATOLIAN HIGH SCHOOL**  
*Science*

#### SEMINARS and CERTIFICATES

---

Microsoft Certified Professional (MCP), 2018  
VMware Certified Professional (VCP) (v7.0), 2021  
ITILv3 Foundations Fundamentals and Definitions, 2017

#### FOREIGN LANGUAGE INFORMATION

---

English – 2B – Upper-Intermediate

REFERENCE

---

Ali RIZA ÇANAKÇI – **İşbank**  
**Business Centers Management and Operations Inc.**  
*System and Network Project Manager*  
Tel: +90 553 148 88 10

Arif ALPAGUT – **Arpaciođlu Group A.Ş.**  
*Technology Management Department Manager*  
Tel: +90 543 274 19 15

Fikri DOĐAN – **Bahçeşehir Üniversitesi Wissen Akademie**  
*Senior System and Network Specialist,  
System and Network Training Consultant*  
Tel: +90 535 288 86 77

